

### The Reviews Are In...

"Refreshing" "Unforgetable Message" "A rollercoaster ride of humor, magic, and inspiration"

"Your blend of humor and inspiration were just what we needed. Our team has been challenged over the past 18 months and your message helped to "rejuvenate the spirit." Your theme about being "heroes" for one another was very timely and the Bonsai Principle will help us manage through the tremendous change we have and are experiencing.

Thank you for adding value to our meeting and to my team. You really connected with them! "

James H. Terry, VP- National Sales, The Coca-Cola Company

"You took the time to customize your presentations and became very familiar with our people and their needs. Your ability to read the audience and keep them involved is the hallmark of a true artist...How did you remember the names of our 300+attendees?!"

#### Tom Gravalos,

Region Manager Dealer Sales, GOODYEAR

"The content and outstanding quality of your presentation far exceeded our already high expectations and supported our organization's standard of excellence."

Ann Welsch, Human Resources Manager, PENTAX

"One of the most challenging aspects of planning a conference is selecting just the right speaker. Thanks to your excellent presentation...I made the right choice."

**Deborah Moore-Ramsey,** Staff Manager, AT&T

"Our audience of Microsoft engineers and managers were kept on the edge of their seats...your words of wisdom and motivation have inspired us to become true "Heroes" for our customers."

David Bayers,

Chairman-Natl Support Forum, MICROSOFT



# "Are You Ready For A Change...?"

## ANDY HICKMAN

# Andy Hickman understands the importance of growing in the midst of change. Prior to receiving the highest earned designation from the National Speakers Association, the Certified Speaking Professional, Andy owned and operated three businesses simultaneously: a real estate development and construction company, a property management group, and a mortgage/finance organization. His varied

background in business provides him a unique understanding of what it takes to succeed. In today's unpredictable marketplace, one of the keys for a successful organization is found in the ability of its employees to adapt quickly to **change**.

As a professional illusionist who has worked with David Copperfield's "Project Magic," Hickman combines a life-changing message with illusion, humor, and entertainment to deliver a powerful presentation. Andy is an **inspiration** to people of all ages, challenging them to see that the future is in their hands even in the midst of change. An organization that focuses on **personal growth** will see its employees making sound corporate decisions based on solid priorities. Building strong **relationships** at home and at work is vital to experiencing growth in both personal and professional arenas.

Even in the most customer-sensitive organization, employees need to be inspired to deliver excellent **CUSTOMET SETVICE**, because in today's marketplace, good customer service just isn't good enough. Andy's **memory workshop** will give your company the edge over competitors, pushing customer satisfaction to a new level and allowing you to make an unforgettable impression.

#### The Magic of Inspiration

ndy Hickman believes in magic....real magic. It's the magic of inspiration. When people are inspired, they reach new levels of performance and purpose that they never thought possible.

Audiences all around the country agree that a presentation by Andy Hickman is an unforgettable experience. Each customized message will entertain with amazing illusions and good clean humor, yet is packed with powerful insights and practical applications.

Andy will inspire you to deliver excellent customer service... inspire you to build strong relationships...inspire you to grow in the midst of change.

Andy Hickman, CSP

#### KEYNOTES AND SEMINAR SESSION TOPICS

#### "The Bonsai Principle"

This keynote is especially important to audiences who are facing changes in their lives, whether it is personal or workplace related. Andy encourages attendees to "break out of the mold" and challenges them to become all that they were designed to become!

#### "Building Winning Relationships at Work and at Home"

Like a well-tended garden, relationships need cultivating in order to be healthy. Andy will inspire you to create healthy relationships in your personal and business lives because the quality of your relationships will drive your success.

#### "The Magic of the Future is YOU!"

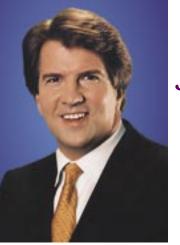
This program is ideally suited for opening or closing your conferences or meetings. Andy combines entertainment with a powerful motivational message that will inspire each member of your audience to *create* their future through wise choices made and commitments honored.

#### "Stuff That Really Matters!" (Can also be a full day seminar)

This program is based on Andy's book by the same title. It will help your people establish clear priorities for their business and personal life, because it's not all "small stuff."

#### "Exceeding your Customer's Expectations"

Great customer service is expected in today's marketplace, but only excellence will set you apart. In this presentation, Andy will inspire your people to exceed the expectations of your customers.



## Isn't it time to grow your business?

"For now is the time to create your future through wise choices made and commitments honored."